



Best Quality - On Time - Every Time

Quality Procedure

Quality Policy

1. Objective:

"To continuously strive to satisfy our customers with outstanding quality of our products and services on time every time".

2. Strategies:

- 2.1 Create & nurture quality people within a culture that ensures pride, accuracy, continuous learning and improvement.
- 2.2 Strive for zero defects, reduce waste by constantly looking for opportunities and solutions to deliver competitive advantage.

3. Commitment:

Hendl & Murray Engineering Ltd.'s (HME) Quality commitment is to:

- 3.1 Comply with all relevant design and quality standards.
- 3.2 Continual improvement with a valued customer focus
- 3.3 Encourage mutually beneficial supplier relationships.
- 3.4 Engage everyone's interest at all levels of our organisation to enhance HME's quality mind set.

4. HME's quality goals:

- 4.1 Follow the quality system procedures at all times
- 4.2 Aim to minimise the need for non-conformance reports (NCR's)

Signed: NEdwards.
(Neil Edwards – General Manager)

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